

## QUALITY POLICY

QUA PRM PMQ 000 00029 Ed.03

3SP Technologies designs, manufactures and markets efficient opto-electronic devices for nearly 25 years.

Thanks to 3SP Technologies' commitment to quality, we have put in place a formalized, comprehensive improvement process which clearly meets the stringent demands and sensibilities of all parties concerned in ISO 9001 certification.

Our experience has allowed us to define our strategic challenges for 2020 and to convert them into the following quality objectives:

- To guarantee customer satisfaction: by honoring our deadlines and performance commitments.
- To be breakeven : by controlling our expenses, increasing and securing our production capabilities, improving our yields and increasing our production volume, in order to reach the budget.
- To develop team spirit and talents : by facilitating the personal and professional development of employees, mobilizing our employees around strategic objectives, and developing a corporate culture that is open to risk taking and customer focus.
- To innovate : by introducing new high-potential products and meeting our customers' expectations.

These objectives are cascaded in our processes and must give the guidance to all the employees.

The involvement and the mobilization of all are the key to our success.

As General Manager, I am committed to implement the means required to comply with the defined rules and achieve our objectives, in order to ensure the sustainable development of our company.

NOZAY, March, 11th 2020

Guang-Hua DUAN  
General Manager of 3SP Technologies

